

<h1>Meeting Agenda</h1>	<h2>Customer Advisory Board</h2> <p>November 17, 2010 1:30 pm to 3:30 pm Forum Boardroom</p>
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AGENDA TOPICS		
Time	Topic	Topic Lead
1:30 – 1:45	Introductions and Opening Remarks	Mike Ricchio
1:45 – 2:00	Shared Services Update <ul style="list-style-type: none"> Email/WaServe Refocus State Data Center Steering Committee Update 	Mike Ricchio, Dave Kirk
2:00 – 2:15		Rob St. John
2:15 – 2:45	Budget and Rates	Tristan Wise
2:45 – 3:15	Vault Presentation	Michelle Tuscher and Multi-Agency Panel
3:15 – 3:30	Other Topics for Discussion	All

Next Meeting:
December 8, 2010
1:30 to 3:30
Forum Boardroom